

This report is regarding finalized July fire statistics as well as partial August statistics. This also includes August monthly update from Douro-Dummer Fire Services

Overview:

- Training in August includes all station vehicle and equipment checks as well as medical recertifications.
- Deputy Chief leading, Self-Contained Breathing Apparatus (SCBA) review committee – reviewing 3 manufacturers for future purchase considerations
- Tank 1 tender complete and sent out, closing September 16th
- Burn Permits under new system:
 - As anticipated the new burn permitting system has had both negative and positive feedback. Most negative comments are due to mis-information and once a conversation is had, most end in a reasonable way. In the early stages there were some untimely system performance problems, but the support team has addressed these issues quickly. Timing of the launch with an implemented burn ban shortly after, no doubt added some confusion and frustration, but it also let us inform permit holders of the risk and when the burn ban was lifted.
 - This is proving to be a good engagement tool for the public and the more people are aware and use it, the less problems we anticipate for both response and complaints – especially during burn bans.
 - It has been just over 7 weeks since the launch and we have 405 valid permits with 89% of those being done by the public and 11% by administration. In comparison, our previous permitting system for 2020 had a total of 113 permits (up to July 2), and for 2019 had 184 permits, where all had to be created by administration. An additional 55 accounts have been created by the public who have not yet acquired a permit.
 - The burn permit system has received 418 call-ins to the permit portal. 209 permits have been activated, where 178 were done by phone and the remainder online.
- Participate in Service Delivery reviews and meetings
- Participated in hiring committee
- All fire truck pumpers serviced and annual testing completed
- Consultation with LCS for school start-up processes for Fire Drills and response protocols
- Station 1 & 2 Vehicle Safeties completed
- In July we attended 44 calls for help, resulting in 55 station deployments and 96 vehicle deployments. 50% were medical related. Compared to July 2019, we had 49 calls for help.
- Up to August 23rd , we have had 40 calls for help – full details will be provided in next Month's report

