

From: shelagh@bell.net <shelagh@bell.net>

Sent: January 17, 2022 9:05 PM

To: Carol-Anne <canelson@dourodummer.on.ca>

Cc: Elana Arthurs <elanaa@dourodummer.on.ca>; Martina Chait <MartinaC@dourodummer.on.ca>

Subject: FW: Thanks

Carol-Anne ...

I am so happy to pass this email on to you which I received this evening ... I have spoken with Mr. Spence on the phone and corresponded with him by email several times, but have never met him. As a new permanent resident to the township, he had several requests which I helped him out with ... one being to refer him to you ... and obviously he was very pleased with the level of service he received. (I personally already knew he would be well served/advised by you!) But it's so nice that he took the time to make comment.

I was so pleased to receive this email, and would ask Martina that it be passed on to Council via the next agenda. I have emailed him and said I would definitely pass on his comments to you, as well as to Council.

Cheers ...

Shelagh

From: Ed Spence

Sent: January 17, 2022 8:04 PM

To: Shelagh; elanaa@dourodummer.on.ca

Cc: Carol-Anne

Subject: Thanks

Councillor Landsmann,

I am quick to express my concerns about things that don't run well - more importantly I am quick to thank those when they go beyond to get the job done. This email addresses the latter.

Good evening Councillor. A week or so ago I requested your assistance with regards to a couple of matters.

These matters albeit minor to some were important to my wife and I. I want to draw to your attention the excellent cooperation I received from Carol-Anne Nelson. All too often those in positions of importance sometimes feel it is beneath them to do everyday tasks to assist their tax payers.

Such was NOT the case in my dealings with Ms Nelson. She did exactly as I needed and in a timely manner.

Please pass along my thanks,

Ed and Sheena Spence