

Report to Council Re: C.A.O.-2020-22

From: Martina Chait-Hartwig

Date: May 26, 2020

Re: Service Delivery and Organizational Review

Project Status Report - May 2020

## **Overview:**

As part of the Service Delivery and Organizational Review being completed by WSCS Consulting, project status reports were to be submitted to the Steering Committee and to Council to assist in maintaining clear lines of communication.

## **Conclusion:**

A Status reports for the period running until May 15, 2020 has been submitted by WSCS Consulting for Council's information. Please note that while in-person discussions and office visits are not able to take place, the project is still moving forward by utilizing teleconferencing, document sharing platforms and Council and Staff surveys.

## **Recommendation:**

That the report C.A.O.-2020-22, dated May 26, 2020, regarding the Service Delivery Review and Organizational Review Status Report for May 2020 from WSCS Consulting be received for information.

Financial Impact: N/A

Strategic Plan Applicability: N/A

Sustainability Plan Applicability: N/A