

**Overview:**

As part of the Service Delivery and Organizational Review being completed by WSCS Consulting, project status reports were to be submitted to the Steering Committee and to Council to assist in maintaining clear lines of communication.

**Conclusion:**

Status reports for the period running until March 27, 2020 has been submitted by WSCS Consulting for Council's information. Please note that while in-person discussions and office visits are not able to take place, the project is still moving forward by utilizing teleconferencing, document sharing platforms and Council and Staff surveys.

**Recommendation:**

That the report C.A.O.-2020-05, dated April 14, 2020, regarding the Service Delivery Review and Organizational Review Status Report for March 2020 from WSCS Consulting be received for information.

**Financial Impact:** N/A

**Strategic Plan Applicability:** N/A

**Sustainability Plan Applicability:** N/A