

Douro-Dummer Fire Services Policy

Policy: 4.00

Date: April 2026

Revised Date:

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Section: Human Resources

Subject: Approved Level of Service

Purpose: To provide a policy on the level of service that the fire department performs based on the approval of The Township of Douro-Dummer Council

Scope: This policy shall be followed by all personnel

Policy:

There are many reasons someone may call 911, and the Council has set the expected level of service as described in the Establishing and Regulating By-law, which may change from time to time as approved by the Council of Douro-Dummer. All firefighters need to fully understand the expectations and limitations of the Douro-Dummer Fire Service as described in the E&R by-law, attached as 4.00a.

Levels of service that are outside the parameters of the E&R By-law shall not be performed as it would exceed the capabilities, training and equipment of the local fire department and create undue risk that may result in injury or death for the public or firefighters.