

## Ice Floor Rental Policy – Comments

Item #3 in the Policy – would like to see CC Staff included – if we have a renter at the arena wishing to book more ice, they should be able to book at that time and not have to contact the office

Item #4 – All Ice Rentals/alternatives go through the Manager of Parks & Rec, no time traded or bookings to occur between individual user groups – to add unless through the Manager of Parks and Rec (we don't have opposition to it, but are involved with the decision making – it currently reads to black and white, these are our customers and we want to work with them

Tentative Ice Bookings, held for 24 hours only, pre-payment of booking and sign of contract to guarantee ice booking – if paying by VISA might not be an issue, but 24 hours is not a lot of time to hold something for – 2 or 3 days might be more appropriate

Item #2 – Charging Prime Time on a stat day – What's the thinking behind that? Some of the best tournament over the Xmas Break – Boxing Day and New Year's Day

Terms and Conditions – Insurance – User groups that don't provide their own liability can pay a surcharge for getting insurance through the Township – What is the Current Surcharge Approx.?

Families that want to rent over the Xmas Break, these rentals would likely not have liability for 2 million – what is the surcharge they would be expected to pay?

Enforcement of the Terms and Conditions by Verbal Warning, followed by a 1-week suspension of ice time– should be a Written Warning, as the policy is written could be perceived as very 'high and mighty' whereas a written warning is more punitive.

Cancellations – user groups wishing to cancel block ice previously confirmed prior to Oct 1<sup>st</sup> – Could add "possibly responsible" for season up until March 1<sup>st</sup>, easier language. Township could likely rent to another user group – if we can get the money from someone else, shouldn't we be satisfied with that.

Auxiliary Space Use, Organizations using space are responsible for Spectators attending – should it not be a 'shared responsibility', not solely on the User